




## Fees & Deposits

Below is a list of fees charged by LUS on residential customer bills, when applicable:

- Security Deposit up to \$170
- Connection Fee \$7.50
- Late Charge 5%
- Delinquent Penalty \$8.00
- Disconnection Fee \$8.00
- Reconnection Fee \$8.00
- NSF Charge \$20.00
- Meter opt out fee \$12.20

### Security Deposit

LUS security deposits are based on the level of service required. Service deposits may be waived if you can provide LUS with a letter of credit from your previous utility company stating that your account was kept current (that is, no late payments for at least 12 consecutive months). Deposit refunds are applied as a credit to your account once you have kept your account current (payment by due date for 12 consecutive months) or if you are disconnecting your service. The current LUS residential deposits are as follows:

| Service Type                            | Deposit |
|---|---------|
| Full Service **                         | \$170   |
| Electric Service Only                   | \$140   |
| Water and Wastewater Service (combined) | \$30    |
| Water Service Only                      | \$30    |
| Wastewater Service Only                 | \$30    |

\*\*Full service deposits include electric, water, and wastewater service.

**PLEASE NOTE:** Customers who have had previous accounts with LUS that still contain an outstanding balance (unpaid to LUS) at the time they wish to connect new service will be expected to pay out that outstanding balance, along with a standard deposit, in order to have services connected.

### Connection Fee

Residential customers requesting new service of electric, water and/or wastewater service will be charged a connection fee of \$7.50, if those services are connected during normal business hours (8 a.m. to 4:30 p.m., Monday through Friday, excluding holidays). In the event that service(s) must be connected outside of normal business hours, the customer will be charged a \$15.00 connection fee. Connection fees are added to the customer's first bill.

### Late Charge

If a customer fails to pay billed charges for electric, water, wastewater and/or garbage services by the fifth day following the indicated due date on the bill, a late charge of 5% of their total bill will be added to the amount due. If past due charges (including billed late charges) are not paid within 20 days of the due date, the account will be considered delinquent and a delinquent penalty of \$8.00 will be applied to the account. If all unpaid charges are not paid by 7 p.m. the next business day, the affected utility services will be shut off and the customer will be charged an additional penalty of \$8.00 for disconnection of services. Once the past-due charges are collected, a reconnection service charge of \$8.00 will be added to the customer's next bill, provided services are reconnected during normal business hours (8 a.m. and 4:30 p.m., Monday through Friday, excluding holidays). If services are reconnected outside of normal business hours, a reconnection service charge of \$16.00 will be added to the customer's next bill.

### NSF and Other Check Charges

LUS will assess a charge of \$20.00 for any payment returned by the bank because of insufficient funds, a closed account or similar reasons. If the customer then fails to pay the amount of the returned check in cash, money order, certified funds or an approved credit/debit card transaction, the customer's utility service(s) will be disconnected and the customer will be charged the appropriate penalty, disconnection and reconnection fees as stated above. Customers who receive payment assistance from local non-profit agencies will not be able to use such assistance to pay the NSF charge.

If a customer is placed on a cash-only status, that customer may choose to pay his or her bill by e-check using our [online bill pay system](#). However, if that e-check payment is returned by the bank because of insufficient funds, a closed account or similar reasons, LUS will assess a charge of \$50.00 per payment.

**Disclaimer:**

The fee information displayed on this website is provided to LUS customers for informational purposes only. If there are any discrepancies between the fee information displayed electronically and the official document on file, the official document will prevail. Please call the LUS Customer Service Center at (337) 291-8280 (or toll-free at 1-800-935-2LUS from outside Lafayette) if you have any questions.

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